

DEPARTMENT OF STATE
PRIVACY IMPACT ASSESSMENT
DEFENSE TRADE APPLICATION SYSTEM
(UPDATED JULY 2007)

Conducted by:
E-mail: pia@state.gov

Department of the State
Privacy Impact Assessment for IT Projects

Introduction

The E-Government Act of 2002 (section 208) imposes new requirements on Government agencies to ensure that system owners and developers consider and evaluate existing statutory and key information management requirements that must be applied to new or modified Government systems that contain personal information.

The purpose of the new *requirements is to ensure sufficient protections for the privacy of personal information as agencies implement citizen-centered electronic Government. Section 208 of the E-Government Act requires that agencies now conduct Privacy Impact Assessments (PIA) on all IT projects being planned, developed, implemented, and/or operating regarding individual agency information management systems. The Office of Management and Budget (OMB) has oversight of all federal agency implementation of the Privacy Act of 1974, as amended. OMB will be scrutinizing IT project budget requests based on this new requirement among those already in place. A completed PIA is also required for DOS Information Technology (IT) Security Certification and Accreditation (C&A).

The Office of Information Programs and Services is responsible for the Department-wide implementation of the Privacy Act. This Office will provide assistance in completing the assessment and will present its findings and suggestions in a report for your submission to OMB and/or other appropriate parties.

The goals accomplished in completing a PIA include:

- Providing senior DOS management with the tools to make informed policy and system design or procurement decisions based on an understanding of privacy risk, and of options available for mitigating that risk;
- Ensuring accountability for privacy issues with system project managers and system owners;
- Ensuring a consistent format and structured process for analyzing both technical and legal compliance with applicable privacy law and regulation, as well as accepted privacy policy; and
- Providing basic documentation on the flow of personal information within DOS systems for use and review by policy and program staff, systems analysts, and security analysts.
- Going through the PIA process will also help to identify sensitive systems so that appropriate information assurance measures are in place, such as secured storage media, secured transmission and access controls.

* These requirements are drawn from the Privacy Act, Computer Security Act, the Clinger-Cohen Act, the Government Paperwork Reduction Act, the Freedom of Information Act, and Office of Management and Budget (OMB) Circulars A-130: Management of Federal Information Resources and A-123: Management Accountability.

Definitions

Personal Information - Personal information is information about an identifiable individual that may include but is not limited to:

- Information relating to race, national or ethnic origin, religion, age, marital or family status;
- Information relating to education, medical, psychiatric, psychological, criminal, financial, or employment history;
- Any identifying number, symbol or other particular assigned to the individual; and
- Name, address, telephone number, fingerprints, blood type, or DNA.

Accuracy with respect to information that is capable of verification or susceptible of proof, within sufficient tolerance for error to assure the quality of the record in terms of its use in making a determination.

Completeness - all elements necessary for making a determination are present before such determination is made.

Determination - any decision affecting an individual which, in whole or in part, is based on information contained in the record and which is made by any person or agency.

Necessary - a threshold of need for an element of information greater than mere relevance and utility.

Record - any item, collection or grouping of information about an individual and identifiable to that individual that is maintained by an agency.

Relevance - limitation to only those elements of information which clearly bear on the determination(s) for which the records are intended.

Routine Use - with respect to the disclosure of a record, the use of such record for a purpose which is compatible with the purpose for which it was collected.

System of Records - a group of any records under the control of any agency from which information is retrieved by the name of the individual or by some identifying number, symbol, or other identifying particular assigned to the individual.

Derived data is obtained from a source for one purpose and then the original information is used to deduce/infer a separate and distinct bit of information that is aggregated to form information that is usually different from the source information.

Aggregation of data is the taking of various data elements and then turning it into a composite of all the data to form another type of data. (For example, tables or data arrays).

Department of State Privacy Impact Assessment

IT Project Name/Number: DTAS
Program Manager: Ned Williams
Telephone Number: (202) 663-2298
E-mail Address: Williamsnb@state.gov

Also refer to the signature approval page at the end of this document.

A. CONTACT INFORMATION:

- 1) Who is the person completing this document?** (Name, title, organization and contact information).

Ned Williams, Project Manager, VC/VO, 663-2298

- 2) Who is the system owner?** (Name, organization and contact information).

Michael Dixon, Deputy Director, PM/DDTC, 663-2837

- 3) Who is the system manager for this system or application?** (Name, organization, and contact information).

Ned Williams

- 4) Who is the IT Security Manager who reviewed this document?** (Name, organization, and contact information).

James Austin, VC/VO, 647-3872

- 5) Who is the Agency Privacy Coordinator who is conducting this assessment?** (Name, organization, and contact information).

Ms. Margaret Grafeld, Director
Director, Office of Information Programs and Services

B. SYSTEM APPLICATION/GENERAL INFORMATION:

- 1) **Does this system contain any personal information about individuals or *personally identifiable information? If answer is no, please reply via e-mail to the following e-mail address: pia@state.gov . If answer is yes, please complete the survey in its entirety.**

YES ☒ NO ☐

*The following are examples of personally identifiable information:

- Name of an individual
- Date and place of birth
- Address
- Telephone number
- Social security, Passport, Driver's license or other identifying number(s)
- Education
- Financial transactions
- Employment, Medical or Criminal history
- Finger print, voice print or photograph
- Any other identifying attribute assigned to the individual

- 2) **What is the purpose of the system/application?**

To support the regulation of the commercial sales/transfer of defense equipment and technology to foreign persons.

- 3) **What legal authority authorizes the purchase or development of this system/application?**

Section 38 of the Arms Export Control Act (22 U.S.C. 2778) authorizes the President to control the export of defense articles and defense services. The statutory authority of the President to promulgate and administer regulations with respect to exports of defense articles and defense services was delegated to the Secretary of State by Executive Order 11958, as amended. The International Traffic in Arms Regulations ("ITAR") (22 CFR 120-130) implements that authority. By virtue of delegations of authority by the Secretary of State, these regulations are administered by the Directorate of Defense Trade Controls (DDTC), Bureau of Political-Military Affairs, Department of State.

C. DATA IN THE SYSTEM:

- 1) **Does a Privacy Act system of records already exist?**

YES ☒ NO ☐

If yes, please provide the following:

System Name: Munitions Control Records; STATE-42;

**Please type out the name of the systems of records and include the number.
If no, a Privacy system of records description will need to be created for this data.**

2) What categories of individuals are covered in the system?

Persons (natural persons as well as corporations, business association, partnerships, societies, trusts, or any other entities, organizations or groups, including governmental entities) who engage in the business of either manufacturing or exporting defense articles or furnishing defense services or engage in arms brokering.

3) What are the sources of the information in the system?

- a. Is the source of the information from the individual or is it taken from another source? If not directly from the individual, then what other source?**

For the most part, the source of personally identifiable information is provided from the persons described above. Some other information may be provided by U.S. Government sources, such as law enforcement agencies.

- b. Why is the information not being obtained directly from the individual?**

If there is a violation of U.S. export law or a conspiracy to violate that law, information about the suspects or violators are mostly likely to come from other sources.

- c. What Federal agencies are providing data for use in the system?**

In most instances, other agencies do not provide the initial personally identifiable information that is contained or reflected in the DDTC system. Rather, in general, their information would be used to supplement or verify the information that is collected from the Persons described in C.2.

- d. What State and/or local agencies are providing data for use in the system?**

N/A

e. From what other third party sources will data be collected?

N/A

f. What information will be collected from a State Department employee and the public?

Personally identifiable information most commonly relates to a legal requirement for the Persons described in C.2 to register with the Department of State. Registrants must submit documentation that demonstrates that they are incorporated or otherwise authorized to do business in the United States. A letter is required that states whether the registrant and/or senior officers have ever been convicted or violating certain U.S. criminal statutes (enumerated in section 120.27 of the ITAR) or is ineligible to contract with, or to receive an export/import license of other U.S. Government agencies. The letter must also declare whether the registrant is owned or controlled by foreign persons. Other personally identifiable information required in a Registration Statement process includes names, home addresses, nationality, and social security numbers of senior officers.

3) Accuracy, Timeliness, and Reliability

a. How will data collected from sources other than DOS records be verified for accuracy?

All registration information is reviewed by DHS/Customs.

b. How will data be checked for completeness?

The information is reviewed at several levels by DDTC's Office of Defense Trade Controls Compliance.

c. Is the data current? What steps or procedures are taken to ensure the data is current and not out-of-date? Name the document (e.g., data models).

Registrants must, within five days of the event, notify DDTC by registered mail if there are material changes in the information contained in Registration submissions.

- d. Are the data elements described in detail and documented? If yes, what is the name of the document?**

Yes. Registration Statement (Form DS-2032).

D. DATA CHARACTERISTICS:

- 1) Is the use of the data both relevant and necessary to the purpose for which the system is being designed?**

Yes. Applications for licenses or other export approvals are considered only if the applicant has registered with DDTC. Approval is linked closely with the eligibility of Persons to participate in U.S. defense trade transactions.

- 2) Will the system derive new data or create previously unavailable data about an individual through aggregation from the information collected, and how will this be maintained and filed?**

When this occurs, Office of Defense Trade Controls Compliance will modify, as appropriate, records on registration or compliance and enforcement cases.

- 3) Will the new data be placed in the individual's record?**

In virtually all cases, this information would be placed in the registration record.

- 4) Can the system make determinations about employees/public that would not be possible without the new data?**

The system does not make determinations about participants in defense trade. Information is input into the system that allows DDTC officers to determine factors such as eligibility and legitimacy of certain business transactions.

- 5) How will the new data be verified for relevance and accuracy?**

The new personally identifiable information, for the most, part would be provided by law enforcement agencies or at the very least reviewed by DHS/Customs in the course of the Registration process.

- 6) If the data is being consolidated, what controls are in place to protect the data from unauthorized access or use?**

Consolidation of information within the system would still enjoy the protection of section 38(e) of the Arms Export Control Act and section 126.10 of the ITAR, under which information required by the Department by registrants and export authorization applicants may generally not be disclosed.

7) If processes are being consolidated, are the proper controls remaining in place to protect the data and prevent unauthorized access? Explain.

8) How will the data be retrieved? Does a personal identifier retrieve the data? If yes, explain and list the identifiers that will be used to retrieve information on the individual.

9) What kinds of reports can be produced on individuals? What will be the use of these reports? Who will have access to them?

Computerized searches can be made against names of persons or their corporate affiliates. Results are sometimes used in criminal court certifications or periodic civil compliance audits. Records access is restricted to authorized DDTC personnel. Access or manipulation of records is electronically monitored and can be traced to the User.

E. MAINTENANCE AND ADMINISTRATIVE CONTROLS:

1) If the system is operated in more than one site, how will consistent use of the system and data be maintained in all sites?

2) What are the retention periods of data in this system?

In accordance with the September 2002 Records Disposition Schedule for DDTC, the cutoff for Registration files is when the registrant is no longer required to be registered, and retirement to the Records Service Center one year after cutoff. Destruction scheduled 25 years after cutoff.

3) What are the procedures for disposition of the data at the end of the retention period? How long will the reports produced be kept? Where are the procedures documented?

Standard procedures in PM/DDTC.

- 4) Is the system using technologies in ways that the DOS has not previously employed (e.g., monitoring software, Smart Cards, Caller-ID)?**

No. Using DEOS standards.

- 5) How does the use of this technology affect public/employee privacy?**

No significant affect.

- 6) Will this system provide the capability to identify, locate, and monitor individuals? If yes, explain.**

The system is specifically designed to identify Persons described in C.2 as that identification relates to regulated defense trade transactions.

- 7) What kinds of information are collected as a function of the monitoring of individuals?**

DDTC's focus is the monitoring/regulation of defense export transactions that fall under U.S. jurisdiction rather than the monitoring of Persons per se.

- 8) What controls will be used to prevent unauthorized monitoring?**

The system does not track this type of activity.

- 10) If the system is being modified, will the Privacy Act system of records notice require amendment or revision? Explain.**

No.

- 11) Are there forms associated with the system? YES ☒ NO ☐**
If yes, do the forms include Privacy Act statements that include required information (e.g. – legal authorities allowing for the collection of the information being requested, whether provision of the information is mandatory or voluntary, the routine uses of the data, with whom the data will be shared, the effects on the individual if the data is not provided)?

Yes.

F. ACCESS TO DATA:

- 1) Who will have access to the data in the system? (e.g., contractors, users, managers, system administrators, developers, other)**

Contractors, users, system administrators, developers.

2) How is access to the data by a user determined? Are criteria, procedures, controls, and responsibilities regarding access documented?

DTC-Net operates effectively "system high." Everyone within the DDTC office with access to the system has access to all data on the system.

3) Will users have access to all data on the system or will the user's access be restricted? Explain.

There are no "users" other than the DDTC staff members. The system has no direct connectivity out of the facility.

4) What controls are in place to prevent the misuse (e.g., unauthorized browsing) of data by those having access? (Please list processes and training materials)

Unauthorized "browsing" of data by users cannot take place since everyone connected is authorized access and may from time to time need access to any or all of the stored data. The system is monitored by system administration staff for unusual activity on a routine basis.

5) Are contractors involved with the design and development of the system and will they be involved with the maintenance of the system? If yes, were Privacy Act contract clauses inserted in their contracts and other regulatory measures addressed? Have rules of conduct been established and training regarding the handling of such information under the Privacy Act of 1974, as amended?

If yes, were Privacy Act contract clauses inserted in their contracts and other regulatory measures addressed? Have rules of conduct been established and training regarding the handling of such information under the Privacy Act of 1974, as amended?

Contractors are and will be involved. No specific Privacy Act training has been provided to support contractor staff.

The Task Order contract has a paragraph (quoted below) requiring the contractor to not divulge information in connection with the task order.

6) Do other systems share data or have access to the data in the system? If yes, explain.

Personally identifiable information, other than description of defense export transactions, is not shared through other systems.

7) Who will be responsible for protecting the privacy rights of the public and employees affected by the interface?

Security for data resident on other agency systems will be the responsibility of that agency's Policy Automation Directorate (PAD) Security Administrator (SA), who will serve as the single point of contact of contact within that agency for general access and automation issues related to the DDTC system.

8) Will other agencies share data or have access to the data in this system (Federal, State, Local, Other)?

Personally identified information is reviewed, pursuant to law, by DHS/Customs.

9) If so, how will the data be used by the other agency?

DHS/Customs looks at the data for law enforcement concerns and advises DDTC about potential issues/problems regarding eligibility or export law violations

.

10) Who is responsible for assuring proper use of the data?

DDTC is the "owner" of the data. Agencies with whom data is shared must subscribe to "third agency" rule and other data protections such as Privacy Act.

ADDITIONAL COMMENTS: (optional)

Privacy Impact Assessment Certifying Officials

System Manager

Certification ☒_Yes ☐_No

Name Ned Williams

Title Project manager

IT Security Manager

Certification ☒_Yes ☐_No

Name James Austin

Title ISSO

Privacy Coordinator

Certification ☐_Yes ☐_No

Name

Title

The above listed certifying officials are verifying the accuracy of this document and its compliance with the Privacy Act of 1974, as amended.